



Erie County Homeless Services:

Emergency Shelters

- Department of Social Services at 158 Pearl Street, 1st floor, Buffalo. P. 888-696-9211 and call 211 after 5 pm.

Important Questions

- Are you fleeing / attempting to flee domestic violence?
- Do you have family members facing homelessness?
- Do you have income?
- Have you completed an intake with Coordinated Entry?
- Have you visited DSS to apply for services?

Coordinated Entry

By Phone

- Restoration Society Coordinated Entry Line: 716-842-4184 ext 131.

Hubs:

- Harbor House Resource Center at 241 Genesee St, Buffalo
- Buffalo Central Library at 1 Lafayette Square, Buffalo

Partner Shelters:

- Buffalo City Mission (Adult Men) at 100 E. Tupper, Buffalo. P. 716-854-8181

Community Partners:

- Friends of the Night People at 394 Hudson St, Buffalo. P. 716-884-5375
- Matt Urban Center at 1081 Broadway, Buffalo. P. 716-893-7222
- Little Portion Friary at 1305 Main St, Buffalo. P. 716-882-5705 (Adult Males/Females)

Rapid Re-Housing

- **Clients are referred into Rapid Re-housing through the Coordinated Entry System**

- Short-term & medium-term rental assistance.
- Priority is given to the most vulnerable and their length of homelessness.
- Case Management services provided.
- HUD 1 & 4 definitions of homelessness.

Important Questions

- Do you live in the City of Buffalo or Erie County?
- How long have you been homeless?
- Have you spent time in an emergency shelter?
- Are you fleeing / attempting to flee domestic violence?
- Do you have family members facing homelessness?
- Do you have income?
- Have you completed an intake with Coordinated Entry?

Homeless Outreach

- Matt Urban Street Outreach, P. 716-893-7222 ext. 305
Serving General Homeless Population
- BestSelf Street Outreach, P. 716-818-7222
- NFTA Bus Station at 181 Ellicott St, Buffalo. M, W, Th 1-2 pm, Tu 7 pm, F 6 am

Questions?

Please contact
Ryan Trubits
Senior Program Coordinator
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Erie County Homeless Services:

Youth Services

Youth and Young Adults (YYA) experiencing homelessness fall between the ages of 15-24, with school age children 14 and under. A YYA needs to be 24 or under to qualify for any youth services.

Shelter

- BestSelf Safe Space Drop In Center
Open 11 PM-7 AM
430 Niagara Street
Buffalo, NY 14201
P. 716-853-1335
- Compass House-Youth Emergency Shelter
370 Linwood Avenue
Buffalo, NY 14209
P. 716-886-0935
- Erie County Department of Social Services

Support Services

- Compass House Resource Center
1451 Main Street
Buffalo, NY 14201
P. 716-886-1351
- BestSelf Behavioral Health
1050 Niagara Street
Buffalo, NY 14213
716-856-2587

Youth Hotlines

- Buffalo 24/7 Youth Helpline
716-834-1144
- Crisis Text-line: Text "GO" to 741741
- Western New York 211: Call 211

Domestic Violence Services

- Cornerstone Manor (Single Women and Families) at 150 E. North Street. P. 716-854-8181 x100
- Hope House (Women, Children/Families). P. 716-893-7222 ext. 401
- Haven House (Women and their Children shelter) undisclosed location
24-Hour Hotline
716-884-6000
- Crisis Services Hotline 716-834-3131
- Hispanos Unidos de Buffalo:
716-856-7110

Veteran Services

- Healthcare for Homeless Veterans:
1325 Main Street, Buffalo, NY 14209
Drop-in Center: M-F 8:30 am-3 pm
P: 716-862-8885
F: 716-883-8420
- Veteran One-Stop Center of WNY
Walk-ins or Schedule appointment
P: 716-898-0110

Locations:

- Buffalo: M-F 8:30 am-4:30 pm
1280 Main Street, Suite 204
Buffalo, NY 14209
- Soldier On
Client intake line: 1-866-406-8449

Veteran Hotlines

- Veterans Crisis Line 24/7:
1-800-273-8255 Press 1 or text 838255.
www.VeteransCrisisLine.net
- Health Care: 1-877-222-VETS(8387)
- Benefits: 1-800-827-1000
- VA Inspector General: 1-800-488-8244

Re-Entry Programs

- Back to Basics Ministries at 1370 William Street, Buffalo
- Saving Grace Ministries (Homeless Adult Males). Placement initiated through DSS
- Peace Prints of WNY at 1001 E. Delavan Ave, Buffalo. P. 716-856-6131

Questions?

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