



Niagara County Homeless Services:

Emergency Shelters

- Department of Social Services of Niagara County
- Community Missions: 716-285-3403 (Families/Individuals)
- Lockport CARES Inc: 716-438-2273 (Families/Individuals)
- Niagara Gospel Rescue Mission: 716-205-8805 (Adult Males)

Important Questions

- Are you fleeing / attempting to flee domestic violence?
- Do you have family members facing homelessness?
- Do you have income?
- Have you completed an intake with Coordinated Entry?
- Have you visited DSS to apply for services?

Coordinated Entry

- Heart Love & Soul (CE Lead)- 716-282-5687
- Community Missions emergency shelter (for shelter residents, only).
- Save The Michaels Of The World: 81 Walnut St. Lockport, NY 14094 716-984-8375

Rapid Re-Housing

Clients are referred into Rapid Re-housing through the Coordinated Entry System

- Short-term & medium-term rental assistance.
- Priority is given to the length of homelessness and vulnerability.
- Case Management services provided
- HUD 1 & 4 definition of homelessness

Important Questions

- Do you live in the City of NF or Niagara County?
- How long have you been homeless?
- Have you spent time in an emergency shelter?
- Are you fleeing / attempting to flee domestic violence?
- Do you have family members facing homelessness?
- Do you have income?
- Have you completed an intake with Coordinated Entry?

Domestic Violence

Clients are required to call providers directly.

- Passage House: 716-299-0909 (Victims of Domestic Violence/Children)
- Safe Dwelling YWCA of Niagara: 716-433-6716 (call or text) (Female Victims of Domestic Violence/Children)

DV Hotlines:

- Crisis Services of Niagara County 716-285-3515
- National Domestic Violence Hotline (24/7) 800-799-7233
- New York State DV Hotline 1-800-942-6906
- New York State Chat/Text hotline: Text at 844.997.2121

Questions?

Please contact
Bailey Norris
norris@wnyhomeless.org



Niagara County Homeless Services:

Youth Services

Shelter

- Casey House Youth Shelter:
716-285-7125
(12-17 Year Olds)
- Community Missions Falls Street
Station
Emergency Shelter (18-24)
1570 Buffalo Ave, Niagara Falls, NY
14303
716-285-3403
- Niagara County DSS Emergency
Shelter (18-24)
301 10th Street, Niagara Falls, NY
14302
716-285-3515

Support Services

- Youth Resource Hub (18-24)
Community Missions
1622 Falls Street, Niagara Falls, NY
14303
716-285-3403
- Family Engagement Team (12-24)
Pinnacle Community Services
1552 Main Street, Niagara Falls, NY
14305
716-285-6984

Youth Hotlines

- Pinnacle Community Services
- 24/7 Youth Runaway Hotline
716-285-7125

Veteran Services

- Healthcare for Homeless
Veterans: 1325 Main Street,
Buffalo, NY 14209
Drop-in Center: M-F 8:30 am-3 pm
P: 716-862-8885
F: 716-883-8420
- Veteran One-Stop Center of WNY
Walk-ins or Schedule
appointment
P: 716-898-0110

Locations:

Buffalo: M-F 8:30 am-4:30 pm
1280 Main Street, Suite 204
Buffalo, NY 14209

Lockport: M-Th 8:30 am -4:30 pm
140 Genesee Street
Lockport, NY 14094

- Soldier On
Client intake line: 1-866-406-8449

Veteran Hotlines

- Veterans Crisis Line 24/7:
1-800-273-8255 Press 1 or text
838255.
www.VeteransCrisisLine.net
- Health Care: 1-877-222-VETS(8387)
- Benefits: 1-800-827-1000
- VA Inspector General:
1-800-488-8244

Questions?

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